



FirstCall™ Liquid x Liquid Laboratory Gas Manifold Operating & Maintenance Manual

Please read and save these instructions. Read carefully before attempting to assemble, install, operate or maintain the product described. Protect yourself and others by observing all safety information. Failure to comply with instructions could result in personal injury and/or property damage! Retain instructions for future reference.

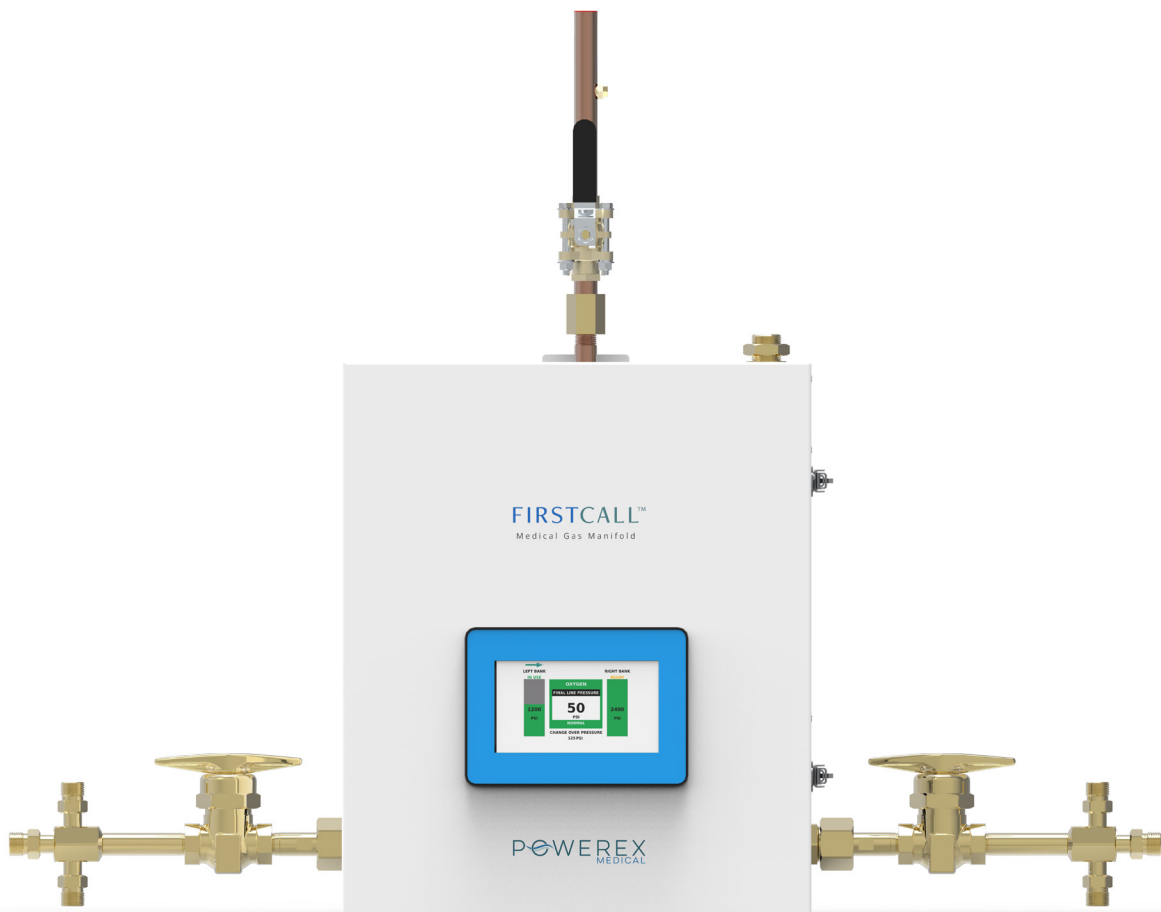


Table of Contents		Specifications	17
Responsibilities	4	Dimensions	17
Introduction	4	Weight	17
Safety Guidelines	4	Flow Ratings	17
General Instructions/Location & Shelter	5	Pressure Settings	17
Product Line Overview	5	Operating Temperature Range	17
Configuration of Models	6	AC Input	17
Liquid x Liquid	6	DC Output	17
Installation	6	Input Fuse	17
Source Valve	6	Power Consumption	17
Manifold Cabinet Wall-mounting	6	Current Protection of Supply Circuit	17
Header Installation	7	Appendix A. BACnet Object Names	18
Vent Line Plumbing	7	Warranty	19
Electrical	7		
NEMA 4 (optional)	8		
Pigtail & Cylinder Installation	8		
Power On	9		
Settings	9		
Login to Settings	9		
Alarm History	10		
Alarm Status	10		
Alarm Summary	10		
Gas Settings	11		
BACNet Settings	11		
Change Password	11		
Screen Settings	11		
Maintenance Mode	11		
Startup & Verification of Changeover	12		
Final Line Pressure Adjustment	13		
Cylinder Replacement & Handling	13		
Maintenance Schedules	13		
Regulator Settings	13		
Line Regulator	13		
Wiring Diagram	14		
Flow Diagram	15		
Parts	16		

Responsibilities

Information contained in this manual pertains to the Powerex FirstCall™ medical gas manifold system. The manifold system will operate as described in this manual when operated and serviced in compliance with the instructions.

Installer Responsibilities

The manifold should be handled, installed, and tested per the recommended practice as described within this manual. Should any repair or replacement become necessary, contact Powerex for original equipment or replacement parts.

User Responsibilities

The manifold should be tested and examined periodically according to facility codes. Any parts which are found to be damaged, corroded, contaminated, etc. should be replaced.

Introduction

Safety Guidelines

Installation of the Powerex FirstCall™ Manifold involves installing the manifold cabinet, headers, and making the necessary conduit, plumbing and electrical connections. All installation and testing should be done in accordance with NFPA 99.

⚠ WARNING Electrical power intended for the manifold to be installed should be disconnected prior to installation.

Attention: l'alimentation électrique a l'intention de faire installer l'alarme devrait déconnecter avant l'installation.

⚠ WARNING This device should only be installed by qualified personnel. Installation should not be attempted by anyone not having general experience with the installation of devices of this nature.

Attention: cet appareil ne devrait installer que le personnel qualifié. L'installation ne devrait pas tenter par une personne n'ayant pas d'expérience générale avec l'installation d'appareils de cette nature

⚠ CAUTION Failure to follow the following instructions can result in personal injury or property damage:

- Never permit oil, grease, or other combustible materials to come in contact with cylinders,

manifold, and connections. Oil and grease may react with explosive force when ignited while in contact with some gases – particularly oxygen and nitrous oxide.

- Cylinder and master valves should always be opened very slowly. Heat of recompression may ignite combustible materials creating an explosive force.
- Pigtails should never be kinked, twisted, or bent into a radius smaller than 3 inches. Mistreatment may cause the pigtail to burst.
- Do not apply heat. Oil and grease may react with explosive force when ignited while in contact with some gases – particularly oxygen and nitrous oxide.
- Cylinders should always be secured with racks, chains, or straps. Unrestrained cylinders may fall over and damage or break off the cylinder valve which may propel the cylinder from its current position.
- Oxygen manifolds and cylinders should be grounded. Static discharges and lightning may ignite materials in an oxygen atmosphere, creating a fire or explosive force.
- Welding should not be performed near nitrous oxide piping. Excessive heat may cause the gas to dissociate, creating an explosive force.
- Remove all protective caps prior to assembly. The protective cap may ignite due to heat of recompression in an oxygen system.

⚠ CAUTION *Avertissement: Ne pas suivre ce qui suit instructions peuvent résulter des blessures ou dommages matériels:*

- *Ne laissez jamais l'huile, la graisse ou tout autre combustible matériaux à entrer en contact avec les cylindres, collecteur, et les connexions. L'huile et la graisse peuvent réagir avec une force explosive lorsqu'il est allumé en contact avec certains gaz - en particulier l'oxygène et protoxyde d'azote.*
- *Le cylindre et les vannes maîtresses doivent toujours être ouverts très lentement. La chaleur de recompression peut enflammer des matériaux combustibles créant une force explosive.*

- *Les tresses ne doivent jamais être pliées, tordues ou pliées dans un rayon inférieur à 3 pouces. Un mauvais traitement peut faire éclater la queue de cochon.*
- *Les bouteilles doivent toujours être sécurisées avec des crémaillères, des chaînes ou des sangles. Les bouteilles non retenues peuvent tomber et endommager ou casser le robinet de la bouteille, ce qui peut propulser la bouteille de sa position actuelle.*
- *Les collecteurs et les bouteilles d'oxygène doivent être mis à la terre. Les décharges statiques et la foudre peuvent enflammer les matériaux dans une atmosphère d'oxygène, créant un incendie ou une force explosive.*
- *Le soudage ne doit pas être effectué à proximité de tuyaux d'oxyde nitreux. Une chaleur excessive peut provoquer la dissociation du gaz, créant une force explosive.*
- *Retirez tous les capuchons de protection avant l'assemblage. Le capuchon protecteur peut s'enflammer en raison de la chaleur de recompression dans un système d'oxygène.*

General Instructions/Location & Shelter

Manifolds should be installed in accordance with guidelines stated by the CGA, OSHA, and all applicable local codes. Central supply systems and cylinders should not be placed in a location where the temperature will exceed 104°F (40°C) or fall below 32°F (0°C). Only manifolds with optional NEMA 4 covers are permitted to be installed in open locations that are protected against weather conditions. A NEMA 4 rating provides protections against windblown dust and rain, splashing water and hose directed water. Manifolds without the optional NEMA 4 cover must be installed indoors in a dry location. During winter, protect the manifold from ice and snow. In summer, shade the manifold and cylinders from continuous exposure to direct sunlight. The flow capacity of nitrous oxide and carbon dioxide manifolds depend upon ambient temperature and the number of cylinders on line. Contact your gas supplier to determine the vaporization rate of Carbon Dioxide and Nitrous Oxide cylinders for the ambient temperature climate at the installation site. Leave all protective covers in place until their removal is required

for installation. This precaution will keep moisture and debris from the piping interior.

Product Line Overview

The Powerex FirstCall™ fully-automatic medical gas manifold delivers an uninterrupted supply of medical gas to a facility from multiple liquid cryogenic portable bulk vessels equally divided into two banks. The manifold is cleaned, tested, and prepared for the intended medical gas service. It is constructed in accordance with requirements of the latest edition of and CGA. Features and benefits include:

- Designed and manufactured in the USA
- 5 year warranty on parts, 2 year warranty on labor
- Industry-leading flow capacity
- 7" high-resolution touchscreen HMI graphically displays bank pressure, primary/secondary bank status, final line pressure, changeover set point, and alarm status
- Ethernet connectivity using BACnet over IP protocol to building management system – optional
- Controlled via next generation PLC technology
- Robust changeover design using dome-loaded primary regulators controlled by dual solenoids
- Robust piston-style final line regulator
- Built-in economizer circuit to capture gas from the secondary bank
- Removable cabinet enclosure for improved service access
- Single point vent connection
- Maintenance mode
- Push-button bank changeover
- ¾" source valve included
- NEMA 4 enclosure optional
- Heaters optional for Nitrous Oxide and Carbon Dioxide
- Input power 110 VAC to 240 VAC, 50 to 60 Hz

PLC + HMI

Combination PLC+HMI monitors inputs from transducers and signals from bank and final line pressure transducers. The PLC controls bank changeover and generates alarm signals based on input from the installed pressure transducers. Bank status and alarm status are both displayed on high quality 7" LED HMI touchscreens. Preprogrammed standard settings are included with all standard medical gasses. Alarm messages and descriptions are fully customizable. Alarm and error history is recorded in Alarm Summary. The unit is capable of communicating with building monitoring system via Ethernet connection using BACnet over IP. BACnet option must be activated to utilize this feature.

Configuration of Models

Liquid x Liquid

MFLD-LIQ-GAS(-N4)-PSI(-B)

GG = Gas Type

O2 = Oxygen (55psig)

N2O = Nitrous Oxide (55psig)

N2 = Nitrogen (180psig)

CO2 = Carbon Dioxide (55psig)

HYP = Hyperbaric Oxygen (100psig)

N4 = NEMA 4 (option)

PSI = Dewar Pressure Indication

230 PSI

350 PSI

B = BACnet (option)

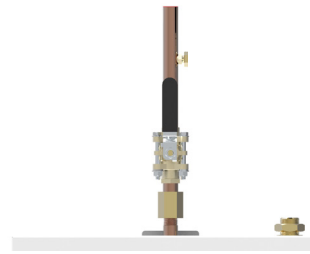
Ex. MFLD-LIQ-O2-230-B

MFLD-LIQ-N2O-N4-350

Installation

Source Valve

The VP002700AV ½" M NPT x ¾" tube extension Source Valve is included with every FirstCall™ manifold. Install the source valve on the outlet of the manifold (located at the top center) prior to mounting the manifold cabinet.



Manifold Cabinet Wall-mounting

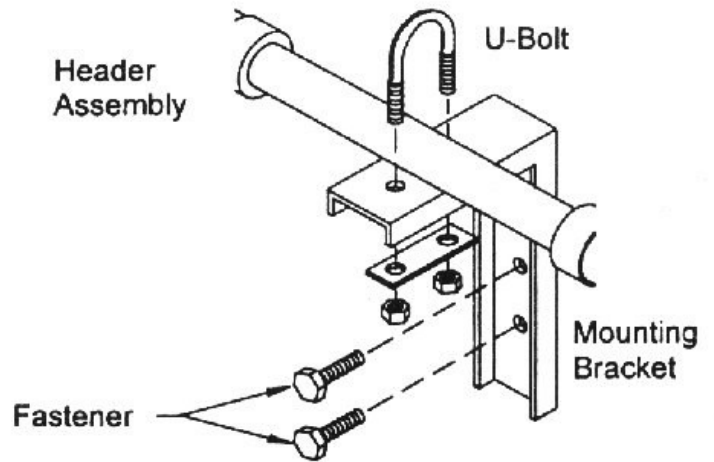
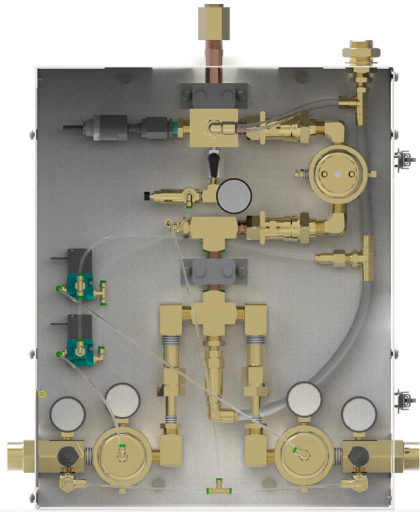
To have clearance beneath the manifold cylinders, measure a distance of 60" from the floor and mark it on the wall. Using a level, draw a horizontal line at the mark. Place the mounting bracket on the wall, lining up the horizontal line with the bottom of the bracket, and mark the 4 mounting holes on the wall.

Use appropriate mounting hardware (not included) to fasten the mounting bracket to the wall

Identify the slot on the back of the manifold near the top, and the corresponding tab on the top of the mounting bracket. Lift the manifold cabinet just over top of the mounting bracket and lower it so that the mounting bracket tab is inserted into the slot on the back of the cabinet.



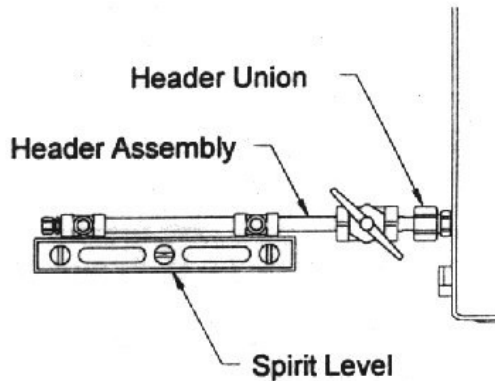
Using the 4 5/16" bolts provided, tighten the manifold cabinet to the mounting bracket.



Header Installation

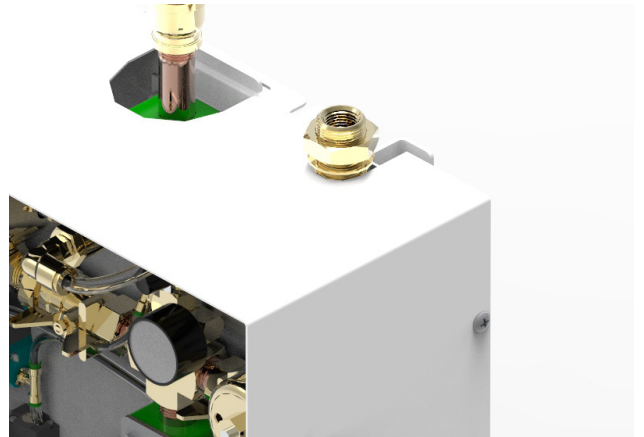
Powerex header assemblies, including Liquid x Liquid bank headers are sold separately.

Attach the headers to the union on each side of the manifold control cabinet. Using a level, mark the placement of mounting brackets while keeping the header on a horizontal plane.



Vent Line Plumbing

The pressure relief valves are plumbed together inside of the Manifold and are connected at a single point on the top right of the manifold cabinet – the connection is a 1/2" FNPT thread.



The vent line must be connected and plumbed by the contractor.

Remove the U-bolt assemblies from the header mounting brackets. Position the brackets so that the top of the bracket is aligned with the bottom of the headers and is centered between the cylinder connections. The end bracket should be placed as close to the last cylinder as possible to provide the most support and stability.

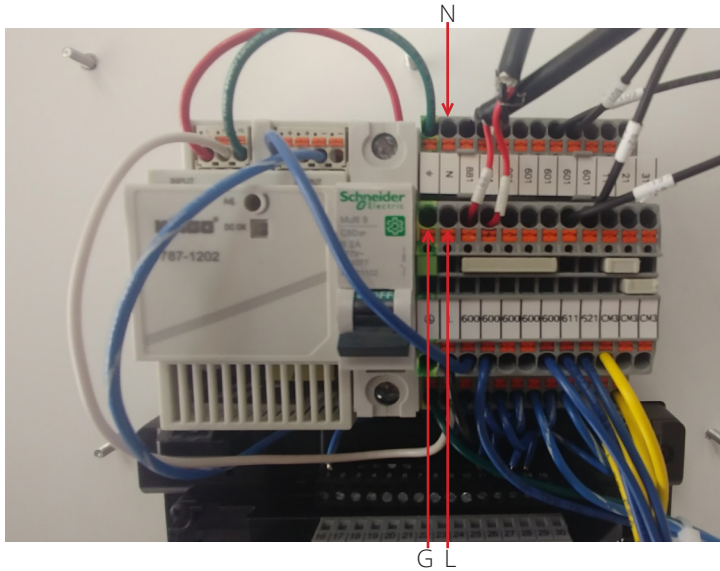
Mark the mounting hole and install fasteners suitable for type of wall construction (fasteners not included).

Fit the U-bolt over the header piping and tighten the two mounting nuts.

Electrical

NOTE: Refer to page 13 for the wiring diagram.

Use the conduit hole located at the bottom right of the manifold cabinet to route a 14-18 AWG copper conductor directly to the terminal blocks labeled L, N, and GND. Wire is to remain below 60°C at all times. 110 VAC to 240 VAC, 50 to 60 Hz single phase power may be used with all units.



NEMA 4 (optional)

If the optional NEMA 4 enclosure is installed, route the power and low voltage wires through the appropriate weatherproof grommet.



Pigtail & Cylinder Installation

The check valve outlet fittings on the manifold header bars are CGA gas-specific threads. Each of these fittings has an integral check valve. Make sure the 3-digit CGA

number stamped on the outer perimeter of these fittings matches the CGA number stamped on the mating CGA fittings on the pigtails. Attach the pigtails to the check valve outlet fittings on the manifold header bars.

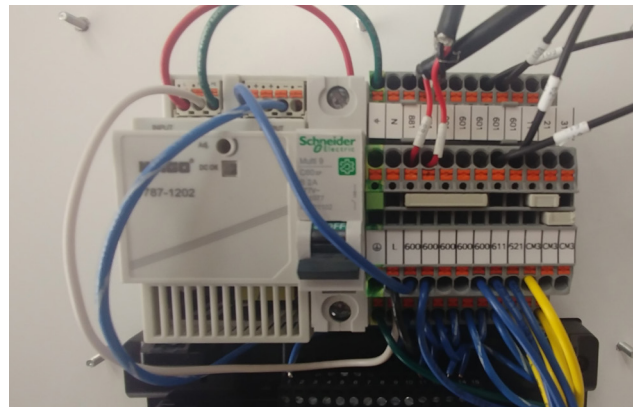
Liquid x Liquid

Connect the other end of the pigtail to the “Use” valve mating fitting on the portable bulk vessel. Open the use valve (turn counter-clockwise to open). The pressure building valve or regulator should be turned on or opened for all vessels connected to the manifold (both service and reserve banks). Allow approximately 1 hour for the portable bulk vessel(s) to build pressure.



Power On

Turn on the 110-120 VAC power to the Manifold. Make sure the circuit breaker is switched to on near the power supply.



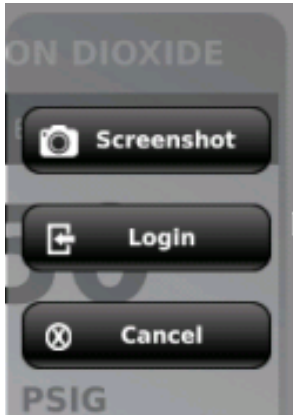
The Powerex FirstCall™ Manifold is pre-programmed for the appropriate gas and standard NFPA 99 pressure settings from the factory. However, some settings are able to be adjusted from the touchscreen HMI control panel.

Settings

Log in to Settings:

Press upper right part of screen for at least 3 seconds.

Window pops up, hit the middle button for login.

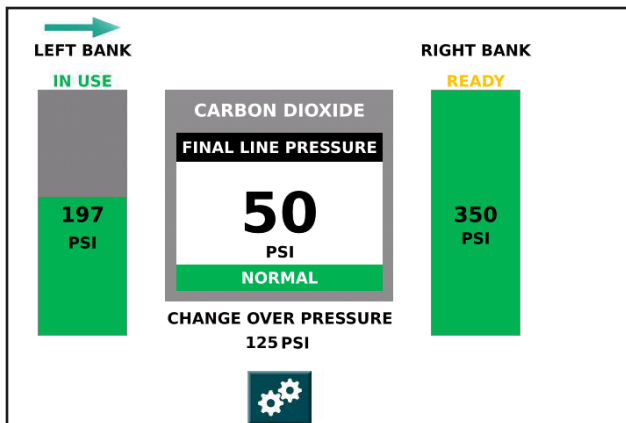


For user select "USER."

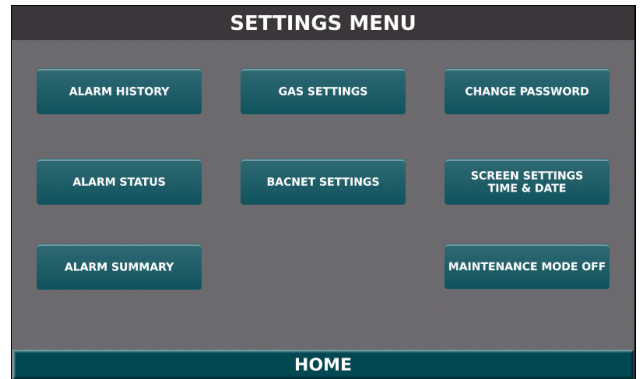


Default password is **Pass123** (case sensitive). This password can be changed in the settings screen.

Once the correct password is entered, the Manifold will now be in "Settings" mode. A "Settings" gear icon will appear at the bottom.



Press the "Settings" icon to get to the Settings Menu.



Alarm History

Name	Date / Time	Severity	Value	Change	Info
Final Line Pressure Low	12/7/20 14:41	Critical		ACK	🔔
Final Line Pressure Low	12/7/20 14:40	Critical	50	OFF	🔔
Final Line Pressure Low	12/7/20 14:40	Critical	25	LO ON	🔔
Final Line Pressure Low	12/7/20 14:39	Critical		ACK	🔔
Left Bank Empty	12/7/20 14:39	Critical		ACK	🔔
Right Bank Empty	12/7/20 14:39	Critical		ACK	🔔
Final Line Pressure Low	12/7/20 14:39	Critical	50	OFF	🔔

The Alarm History screen shows a record of all alarm events up to 32, including the specific alarm condition and the date and time of the alarm event.

This screen also has the ability to sort the alarm history list by a number of different criteria. The default sort is "Time". The alarm history list can be sorted differently by pressing the Alarm History Sort button in the upper left corner.

Alarm Status

Name	Severity	State	ACK Pending	Action
Final Line Pressure Low	Critical	OFF	No	⚙️
Primary Gas Transducer Missing	Critical	OFF	No	⚙️
Final Line Pressure High	Critical	OFF	No	⚙️
Left Bank Empty	Critical	OFF	No	⚙️
Right Bank Empty	Critical	OFF	No	⚙️
HMI Screen Battery Low	Critical	OFF	No	⚙️

The Alarm Status screen shows a list of all possible alarm conditions for the maximum number of gases and input signals available in the Powerex FirstCall™

Alarm System.

The default alarms for each manifold are as follows:

- Main line pressure high
- Main line pressure low
- Changeover to secondary supply

Alarm Summary



The Alarm Summary screen shows a list of all active alarm conditions.

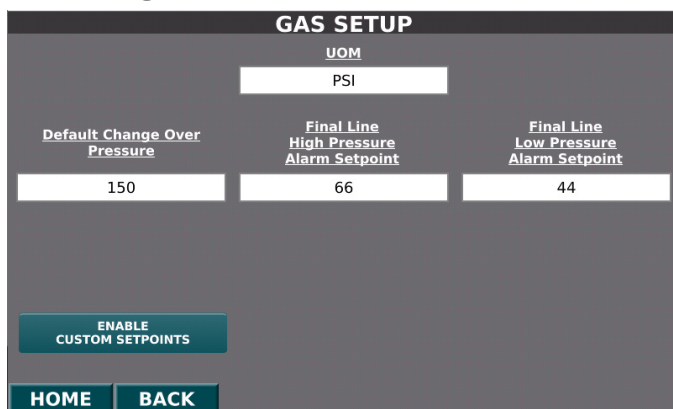
This screen is also accessible from the red bar with the scrolling marquee at the bottom of the screen that pops up during an alarm event. Press the “list” icon, which is second from the left on the red bar.

Alarm conditions can be acknowledged and cleared on this screen.

Clear a single alarm by selecting the box on the right side of the alarm and hitting “ACK&CLR”.

Clear all alarms by selecting the box on the top right of the screen next to “INFO”. This will select all the alarms in the summary. Press “ACK&CLR” to clear all alarms.

Gas Settings



The Gas Settings screen is where you can adjust

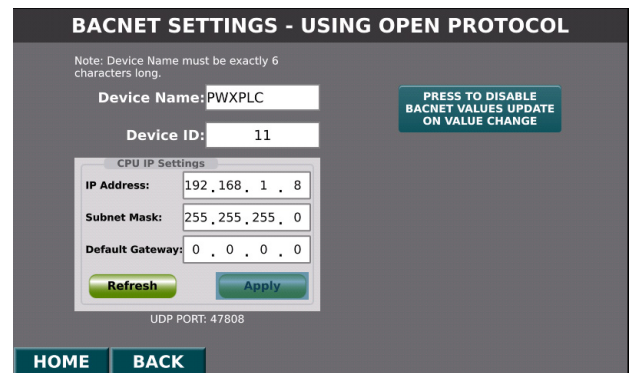
the changeover pressure and the high and low alarm setpoints.

To change these settings, first press the “ENABLE CUSTOM SETPOINTS” button in the lower left corner.

Press on the desired box that contains the value you want to change, and change the value in the keyboard that pops up. If the changeover pressure is changed, the new value will appear on the home screen underneath the gas badge.

NOTE: The gas type is not user-adjustable; UOM is adjustable.

BACnet (Option)



Enter desired device name – must be exactly 6 characters. Default name is always PWXPCL.

Enter desired Device ID number – any number between 0 and 255.

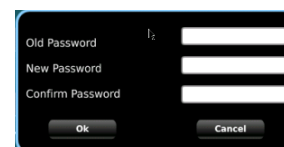
IP address for the PLC is already preloaded, but is able to be changed if required.

Subnet Mask is defaulted to 255, 255, 255, 0 – this can be changed if required.

Default Gateway is set at 0, 0, 0, 0 – this can be changed if required.

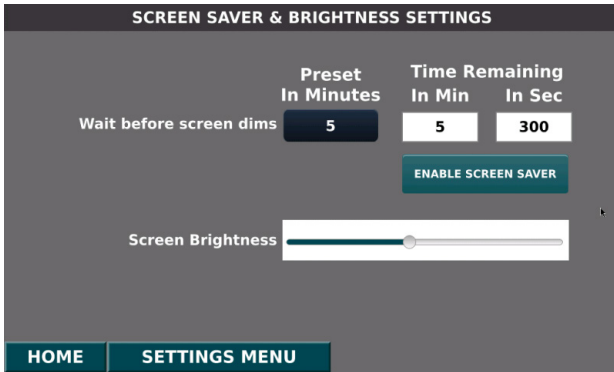
Press “Apply” to save settings, and the PLC will reboot after pressing “OK.”

Change Password



To change the password, press the “Change Password”, enter the old password, enter the desired new password, and confirm the desired new password.

Screen Settings



The Powerex FirstCall™ Manifold is factory-set with a 5 minute screen saver. The screen goes dark after 5 minutes, but reactivates if there is an alarm or if the screen is touched.

To disable the screen saver, press the “DISABLE SCREEN SAVER” button.

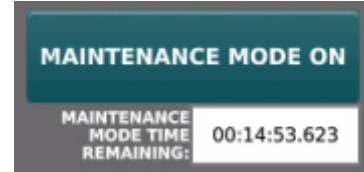
Screen brightness is set to 50% from the factory. This can be changed higher or lower depending on preference.

To maximize the lifespan of the screen, Powerex advises that the screen saver remain enabled and the default screen brightness be no higher than 50%.

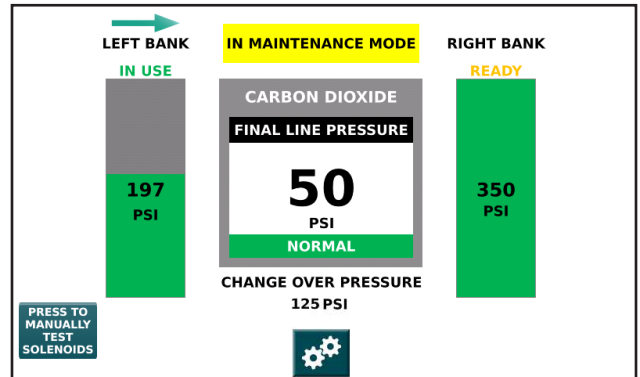
Maintenance Mode

When Maintenance Mode is toggled, the manifold will not generate an alarm during a normal alarm event. This enables a technician to perform maintenance without setting off an alarm signal.

Maintenance mode automatically toggles back to normal after 15 minutes. A timer is displayed right below the button.



On the main screen, a yellow bar that reads “IN MAINTENANCE MODE” displays on the top.



Startup & Verification of Changeover

Power the manifold on. Verify on the screen that both banks read EMPTY.

SLOWLY open one cylinder valve on the left bank. The left bank pressure gauge inside the cabinet and the graphical display on the screen should show the full pressure of the cylinder. It should read "IN USE" with an arrow over top of the left bank cylinder display.

SLOWLY open one cylinder valve on the bank. The right bank pressure gauge inside the cabinet and the graphical display on the screen should show the full pressure of the cylinder. It should read "READY" over top of the left bank cylinder display.

Turn off all open cylinder valves on the left bank. Using the bleed valve on the final line regulator, create a slight flow of gas. The left bank pressure should fall and the PLC will automatically switch over to the right bank. Delivery pressure remains constant. Left bank will show EMPTY in red and the Changeover to Secondary Supply alarm should activate on the Master Alarm and on the home screen.



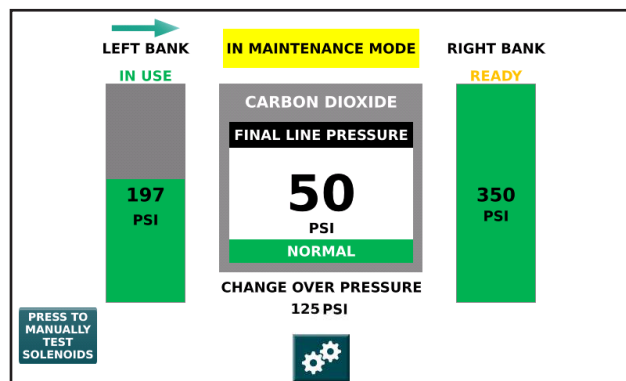
Repeat the last two steps to simulate an empty right bank.

Turn off all open left and right bank cylinder valves. SLOWLY open one emergency reserve high pressure cylinder.

The active bank is able to be adjusted from the HMI screen

Log in to the Settings Menu and toggle Maintenance Mode.

A button will appear on the lower left, "PRESS TO MANUALLY TEST SOLENOIDS". Press this button and 2 new buttons, "ENERGIZE LEFT SOLENOID" and "ENERGIZE RIGHT SOLENOID" will appear underneath each cylinder graphic.



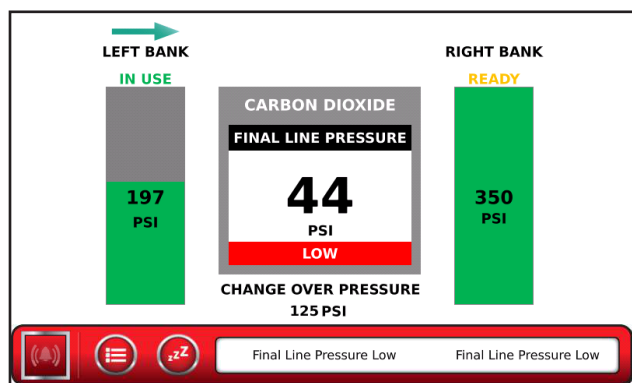
Pressing these buttons will toggle the "IN USE" status to that bank. To switch over to the right bank, press the "ENERGIZE RIGHT SOLENOID" button. To switch to the left bank, press the "ENERGIZE LEFT SOLENOID" button.

Please note that this only switches Left and Right liquid banks. The emergency reserve bank cannot be activated from the screen as it operates solely on pressure differential.

Final Line Pressure Adjustment

The final line pressure may be adjusted by adjusting the spring tension on the line regulators by adjusting the tightness of the hex socket adjustment screw on top.

Tightening the screw will increase the pressure, loosening the screw will decrease the pressure. The line pressure setting may be monitored on the pressure gauge at the top of the manifold. To get the most accurate reading of the regulator setting there needs to be some flow through the regulator. The bleed valves allow adequate flow.



Close the bleed valve on the final line regulator and SLOWLY reopen the cylinders on the left bank. The left bank pressure gauge and graphical display should return to full pressure. The left bank will now show "READY" above the cylinder graphic. The Changeover to Secondary Supply alarm will stop.

Bank Regulator Pressure Adjustment

The pressure from the bank regulators are present to the appropriate intermediate pressure from the factory. If adjustment is needed, first loosen the locking nut at the bottom of the dome pressure inlet port. The dome pressure inlet port may then be tightened to increase the spring pressure and loosened to decrease the spring pressure.

NOTE: The dome loaded regulator also has dome pressure that contributes to the intermediate pressure of the bank in use. See "Specifications" for factory pressure settings.

Cylinder Replacement & Handling

Close all cylinder valves on the depleted bank.

SLOWLY loosen and remove the pigtail connection from the depleted cylinders.

Remove depleted cylinders and replace protective caps.

Place and secure full cylinders into position using chains, belts or cylinder stands.

Remove protective cylinder caps from full replacement cylinders. With the valve outlet pointed away from all people in the area, slowly open each cylinder valve slightly for a split second to blow out any dirt or contaminants that may have become lodged into the cylinder valve.

Connect pigtails to cylinder valves and tighten with wrench.

SLOWLY turn each cylinder valve until each cylinder is fully on.

Leak test the connections using an oxygen approved leak test solution.

Observe the following conditions: The alarm is cancelled and one of the banks shows "IN USE" and the other bank shows "READY."

The manifold supply bank is now replenished and automatically placed in "reserve."

Maintenance Schedules

Regulator Settings

Once a year, check and verify regulator settings.

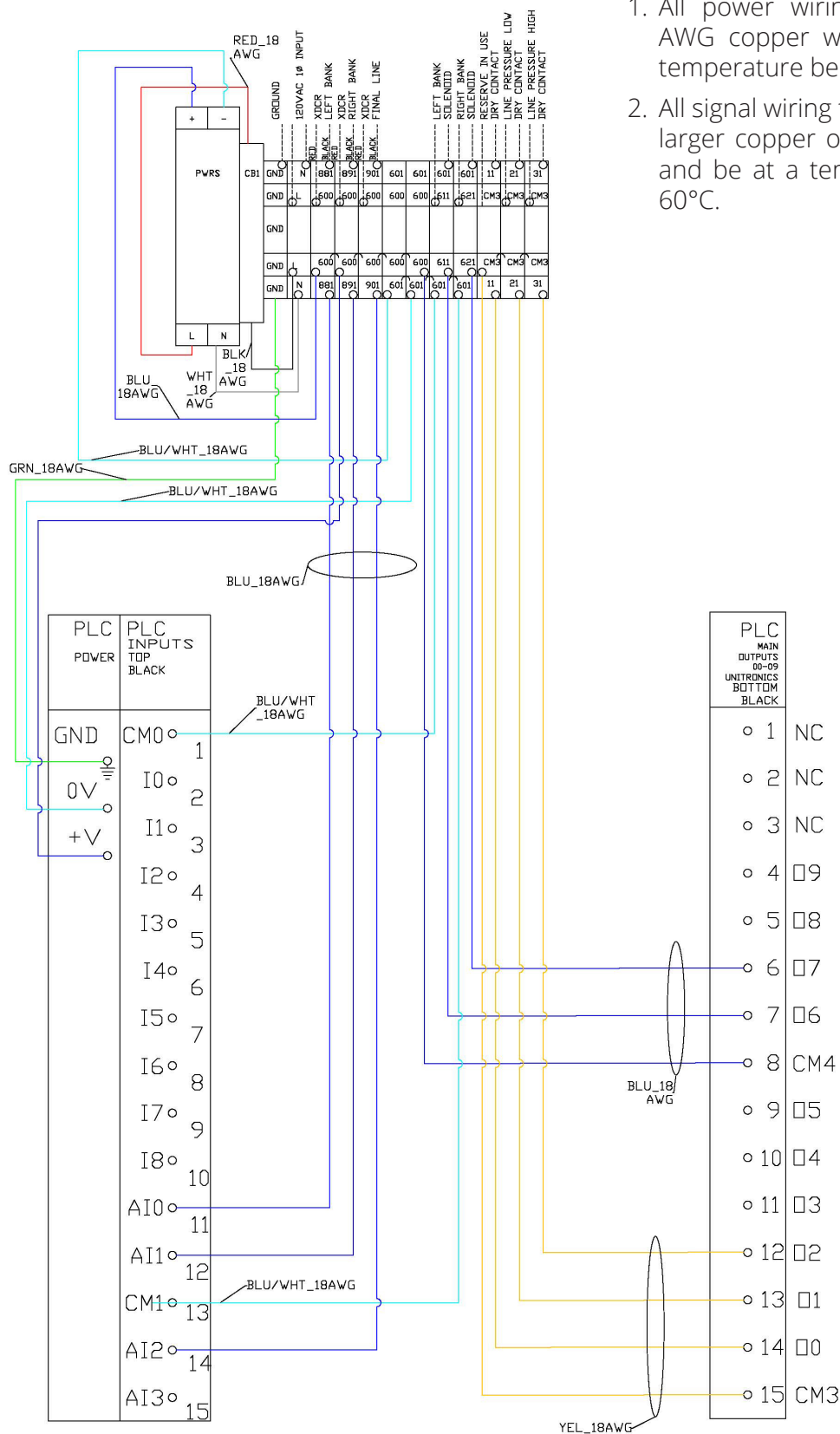
Line Regulator

Check for leaks semi-annually in all threaded fittings, including pigtail connection to header, header union to manifold, and high pressure relief valve.

Alarm set points, proper operation of changeover, header shutoff valves should all be verified and/or tested annually.

Pigtails are to be replaced every 5 years after date of startup.

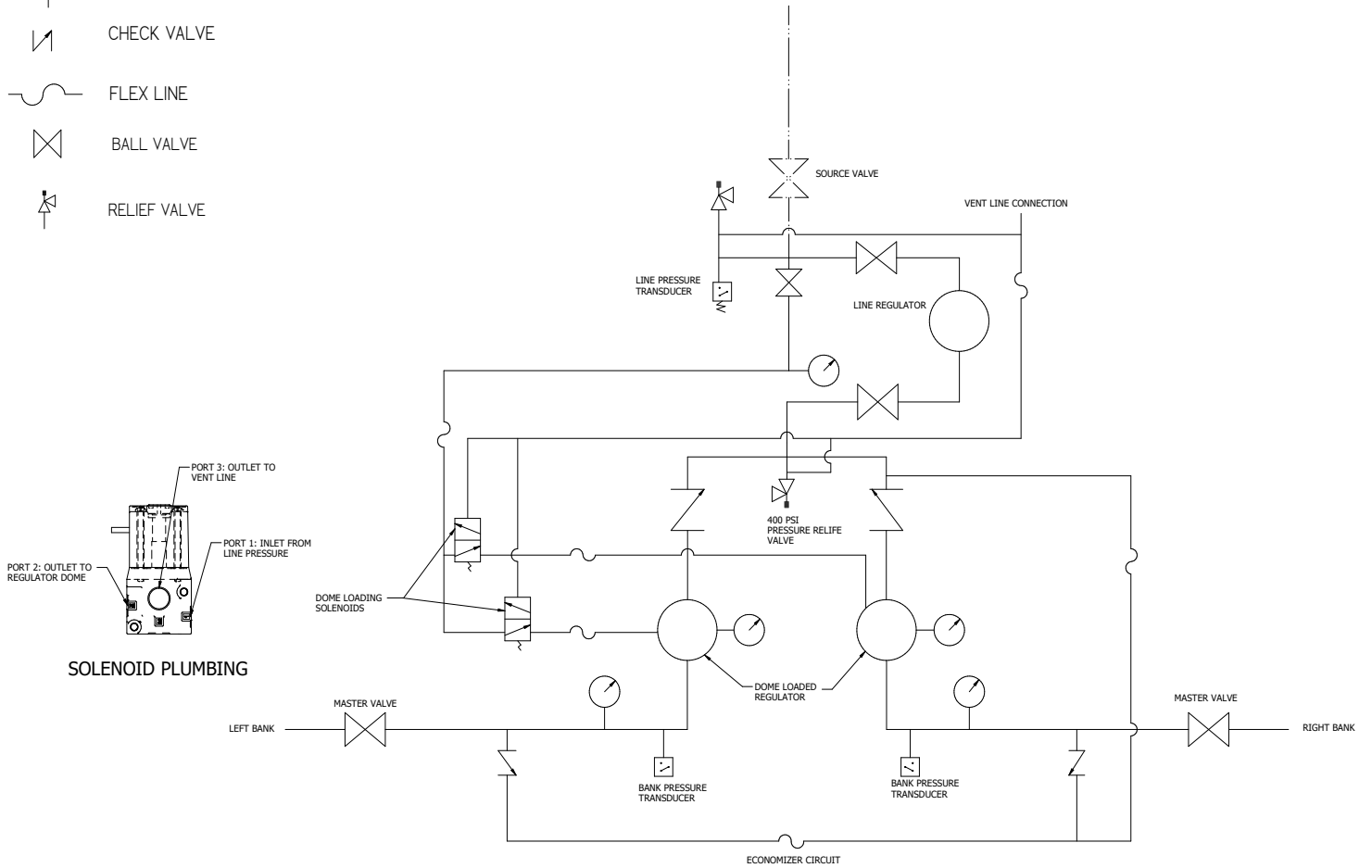
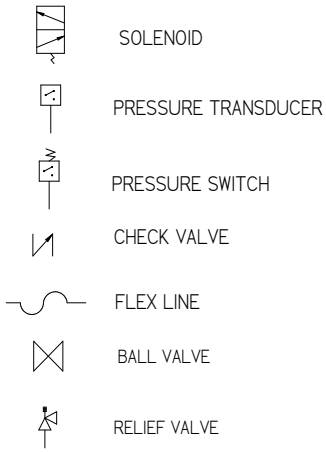
Wiring Diagram



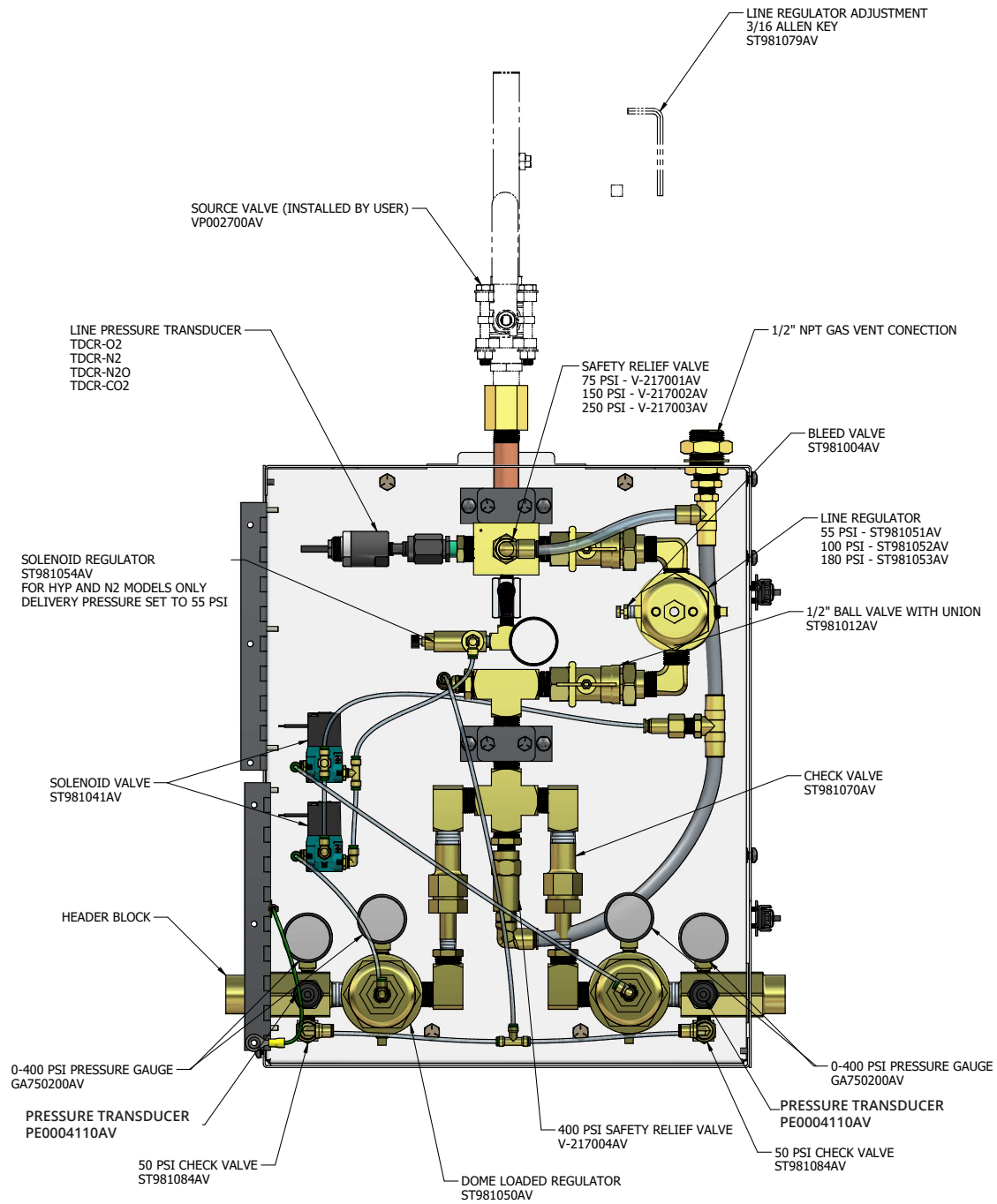
Field Wiring Notes:

1. All power wiring to be: 14-18 AWG copper wire and be at a temperature below 60°C.
2. All signal wiring to be: 22 AWG or larger copper or aluminum wire and be at a temperature below 60°C.

Flow Diagram

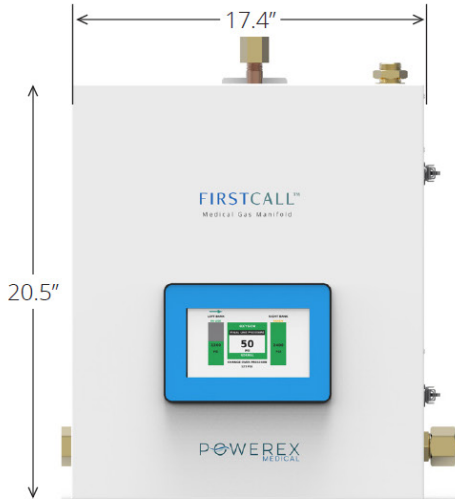


Parts

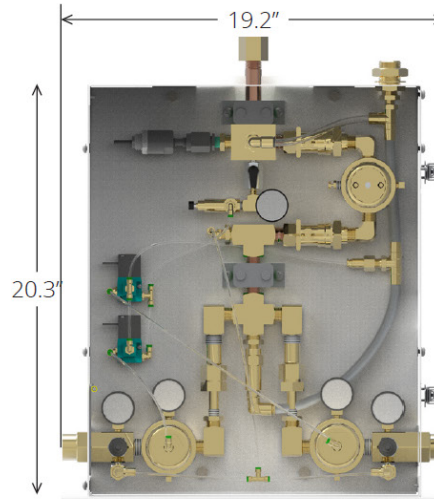


Specifications

Dimensions



FRONT



ROUGH-IN BOX



SIDE

Weight

60 lbs

Flow Ratings

Flow Characteristics	
Gas Type	Flow per Container
Oxygen	5.8 SCFM (350 SCFH)
Nitrous Oxide	1.8 SCFM (110 SCFH)
Nitrogen	5.8 SCFM (350 SCFH)
Carbon Dioxide	2.5 SCFM (150 SCFH)
Argon	5.8 SCFM (350 SCFH)

Pressure Settings

Parameter	Delivery Pressure (PSI)			
	55 PSI	55 PSI	100 PSI	180 PSI
Dewar Pressure	230	350	350	350
Intermediate Pressure – Ready Bank	70	195	195	195
Dome Bias Pressure	55	55	55	55
Intermediate Pressure – In Use Bank	125	250	250	250
Ready Bank Inlet Pressure (Through Economizer)	>175	>300	>300	>300
Intermediate Relief Valve	400	400	400	400
Line Regulator Relief Valve	75	75	150	250
Changeover Pressure	125	250	250	250
Max. Bank Inlet Pressure	400	400	400	400

Specifications

Operating Temperature Range

32° to 104°F

Storage Temperature Range

0° to 130°F

AC Input

110-240 VAC at 50/60 Hz

Input Fuse

2 Amp

Power Consumption

31.2 Watt

DC Output

24 VDC

Maximum Relative Humidity

95% (no condensation permissible)

Maximum Altitude

6561 ft (2000 m)

Required Current Protection of Supply Circuit

15 Amp

Designed for indoor use. Outdoor installation only allowable if NEMA 4 cover option is included on manifold and manifold is installed in a covered location protected against weather conditions.

Suitable for dry locations only without NEMA 4 cover. Suitable for damp locations with NEMA 4 cover.

Pollution degree

3

Overvoltage Category

III

Manifold Regulator Repair Kit

P/N ST981055AV

Appendix A. BACnet Object Names

BACnet Object Name	Object Name Description
FinalLPSI	The displayed pressure value for Final Line Pressure
LefTnkPSI	The displayed pressure value for the left tank
RihTnkPSI	The displayed pressure value for the right tank
ChangePSI	The tank change over pressure value
UOM Type	The unit of measured used in relation to displayed pressure values
FinLinHSP	The High Pressure alarm set point for Final Line Pressure
FinLinLSP	The Low Pressure alarm set point for Final Line Pressure
FinalLoAl	Final Line Pressure High Pressure Alarm Status; 0=No Alarm, 1=Alarm
FinalHiAl	Final Line Pressure Low Pressure Alarm Status; 0=No Alarm, 1=Alarm
LeftEmpty	Left Tank Empty alarm; 0=No Alarm, 1=Alarm
RightEmpt	Right Tank Empty alarm; 0=No Alarm, 1=Alarm
LowBatrAL	PLC/HMI battery alarm status; 0=Normal, 1=Alarm. (Note: To maintain saved settings, change the battery while the HMI/PLC is still powered by 24VDC power.)"
AlarmStat	General Fault status; 0=No Alarm, 1=Alarm

Note: BACnet must be activated to access BACnet objects.

Powerex Limited Warranty

Warranty and Remedies.

(a) Standard Period of Warranty – Parts and Labor. Powerex warrants and represents all Products shall be free from Defects for the first twenty-four (24) months from the date of shipment by Powerex. During such warranty period, Powerex shall be fully liable for all Defects in the Products (the “Product Defects”), i.e., all costs of repair or replacement, which may include “in and out” charges, so long as the Products are located in the United States or Canada, and the Products are reasonably located and accessible by service personnel for removal. “In and out” charges include the costs of removing a Product from buyer’s equipment for repair or replacement.

(b) Additional Period of Warranty – Parts Only (No Labor). In addition to the above, Powerex warrants the products described herein shall be free of Defects for a period of sixty (60) months from the date of shipment by Powerex, with the exception of any components which are recommended to be replaced in less than sixty months in our Installation/Operation manuals. Within said period Powerex will repair or replace any part or component which is proven to be defective in either material or workmanship. This warranty covers parts only. Labor is not included. This warranty is valid only when the product has been properly installed according to Powerex specifications, used in a normal manner and serviced according to factory recommendations. This warranty does not cover failures due to damage which occurs in shipment or failures which result from accidents, misuse, abuse, neglect, mishandling, alteration, misapplication or damage due to acts of nature.

(c) General. Powerex warrants each Powerex branded Pipeline Accessory (collectively “Products”, individually each a “Product”) to be free from defects in material and workmanship (“Defects”) at the date of shipment. EXCEPT AS SET FORTH BELOW, NO OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL EXIST IN CONNECTION WITH THE SALE OR USE OF SUCH PRODUCTS. TO THE EXTENT PERMITTED BY LAW, ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED. All warranty claims must be made in writing and delivered to Powerex in accordance with the procedures set forth on its website (www.powerexinc.com), or such claim shall be barred. Upon timely receipt of a warranty claim, Powerex shall inspect the Product claimed to have a Defect, and Powerex shall replace any Product which it determines to have had a Defect; provided, however, that Powerex may elect, upon return of the Product, to refund to buyer any part of the purchase price of such Products paid to Powerex. Freight for returning Products to Powerex for inspection or for shipping warranty parts shall be paid by buyer where permitted by applicable law. Powerex is not responsible for any import fees, taxes, duties, licenses or other fees imposed by any governmental authority upon the production, sale, shipment and/or use of Products covered hereunder. The warranties and remedies herein are the sole and exclusive remedy for any breach of warranty or for any other claim based on any Defect, or non-performance of the Products, whether based upon contract, warranty or negligence.

(d) Coverage. The warranty provided herein applies to Powerex pipeline products only.

(e) Exceptions. Notwithstanding anything to the contrary herein, Powerex shall have no warranty obligations with respect to Products:

- (i)** That have not been installed in accordance with Powerex’s written specifications and instructions;
- (ii)** That have not been maintained in accordance with Powerex’s written instructions;
- (iii)** That have been materially modified without the prior written approval of Powerex; or
- (iv)** That experience failures resulting from operation, either intentional or otherwise, in excess of rated capacities or in an otherwise improper manner.

The warranty provided herein shall not apply to: **(i)** any defects arising from corrosion, abrasion, use of insoluble lubricants, or negligent attendance to or faulty operation of the Products; **(ii)** ordinary wear and tear of the Products; or **(iii)** defects arising from abnormal conditions of temperature, dirt or corrosive matter; **(iv)** any OEM component which is shipped by Powerex with the original manufacturer’s warranty, which shall be the sole applicable warranty for such component.

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